

United States Postal Service®

INDUSTRYALERT

November 29, 2021

[DATA FEEDS: CURRENT] **USPS Returns and Outbound service via IV-MTR as well as EPS to IV-MTR**

This morning (*Monday, November 29, 2021*), the United States Postal Service performed scheduled maintenance which was critical to our technology infrastructure.

As previously advised, during the maintenance and validation timeframe, there was a BRIEF impact to **Package Platform and the Enterprise Payment System (EPS)** which resulted in delayed receipt of the following datasets:

- **USPS Returns and Outbound** service data feeds via Informed Visibility-Mail Tracking and Reporting (IV-MTR)
 - Pricing Notification
 - Final Notification

- **EPS** data feeds to IV-MTR

UPDATE: Impacted IV-MTR data feeds referenced above are now CURRENT. And, we apologize for any inconvenience.

All Business Service Administrators (BSAs) should alert their impacted stakeholders.

NOTE: Delivery of packages IS NOT impacted during scheduled system events.

Please direct any inquiries or concerns to the **IV Solutions Center** via eMail (InformedVisibility@usps.gov) or telephone (*1-800-238-3150, Option 2*).

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